Ex. '8'

JAN 2 3 2017





01/17/2017

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WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS, NV 89117



RE: 9500 ASPEN GLOW DR LAS VEGAS, NV 89134

Account Number: 51

Dear CitiMortgage, Inc. Customer(s):

In accordance with the federal Real Estate Settlement Procedures Act (RESPA) and Regulation X, CitiMortgage has designated an address where you must send a written request for information, a written notice of error, or a qualified written request.

Effective February 1, 2017 there is a new designated address as follows:

CitiMortgage, Inc. PO Box 6728 Sioux Falls, SD 57117-6728

For additional information, please visit www.citimortgage.com/contactus.

Sincerely,

Customer Service Department

TO THE EXTENT YOUR OBLIGATION HAS BEEN DISCHARGED OR IS SUBJECT TO AN AUTOMATIC STAY OF A BANKRUPTCY ORDER UNDER TITLE 11 OF THE UNITED STATES CODE, THIS NOTICE IS FOR COMPLIANCE AND INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PAYMENT OR AN ATTEMPT TO COLLECT ANY SUCH OBLIGATION.



Mortgage Account Information



Account Number:

51-7 N/A Payment Due Date: † Amount Due:

\$148,500.28

Statement Date: 01/18/17

How to reach us

www.cltimortgage.com

Homeowner Assistance: 1-877-435-3314*

Please reference your account number 51 when calling. *Calls are randomly monitored and recorded to ensure quality service.

The CitiMortgage Foreclosure Attorney is TIFFANY & BOSCO, P.A., 602-255-6000.

| Explanation of Amount Due | |
|-------------------------------|--------------|
| Principal | \$87,997.47 |
| Interest | \$45,405.75 |
| Escrow | \$13,045.97 |
| Fees Charged | \$82.88 |
| Past Due Fees/Late Charges | \$2,222.21 |
| Unapolled Funds Allocation | -\$254.00 |
| Total Amount Due [†] | \$148,500.28 |

Account Information WILLIAM R SCHULTE MELANI SCHULTE

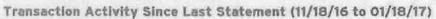
Property Address: 9500 ASPEN GLOW DR LAS VEGAS, NV 89134

FIXED RATE LOAN Type of Mortgage \$87,997.47 Outstanding Principal Balance 7.50000% Interest Rate Escrow Balance \$13,045.97 CitiMortgage Taxes Paid Year to Date \$0.00

JAN 2-6 7017

Past Payments Breakdown

| | Paid Since Last Statement | Paid Year to Date |
|-----------------|------------------------------|----------------------|
| Principal | \$0.00 | \$0.00 |
| Interest | \$0.00 | \$0.00 |
| Unapplied Funds | \$0.00 | \$254.00 |
| Total | \$0.00 | \$254.00 |



| Date | Description | Charges/Adjustments | Payments |
|----------|----------------------------------|---------------------|-----------|
| 12/01/16 | Interest on Escrow Advance | \$2.59 | |
| 12/09/16 | Escrow Disbursement - County Tax | | -\$440.72 |
| 01/01/17 | Interest on Escrow Advance | \$80.29 | |

**Partial Payments: Any partial payment that you make, other than a full reinstatement or payment of the total amount due, will not be applied to your mortgage but instead will be returned to you; as your loan has been accelerated and the accelerated amount is now due, if you are on an approved homeowner assistance plan, partial payments may be held in a separate unapplied account and credited according to the terms of the plan. The unapplied amount shown in the Past Payment Breakdown section of this statement, under the Paid Year to Date column, reflects the balance of unapplied funds held as of the statement date and should not be construed as a Year to Date amount.

Important messages continued on the next page

P.O. Box 6243 Sloux Falls, SD 57117-6243

Mortgage Statement Enclosed

THIS AMOUNT DUE IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT REFLECT FEES AND COSTS NOT BILLED OR POSTED TO YOUR ACCOUNT AS OF THE STATEMENT DATE. YOUR LOAN HAS BEEN ACCELERATED UNDER STATE LAW AND THE ACCELERATED AMOUNT SHOWN IS NOW DUE. CITIMORTGAGE, HOWEVER, ALLOWS REINSTATEMENTS OF LOANS ACCELERATED PRIOR TO FORECLOSURE SALE, YOU MUST CONTACT THE CITIMORTGAGE ATTORNEY IDENTIFIED ON PAGE 1 FOR YOUR CURRENT REINSTATMEMENT AMOUNT OR PAYOFF AMOUNT. IF YOU ARE REPRESENTED BY AN ATTORNEY, PROVIDE A COPY OF THIS STATEMENT TO YOUR ATTORNEY.

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կիրիկարիկանի արգականի հայտանի արդանի WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117

Delinquency Notice



As of 04/01/10, you are late on your mortgage payments. Your loan is in foreclosure, and fees and costs will continue to accrue unless the loan is fully reinstated or paid in full. You must contact the CitiMortgage foreclosure attorney identified on page 1 for your current reinstatement amount or payoff amount.

Recent Account History

- Payment due 08/01/16: Unpaid amount of \$141,670.43.
- Payment due 09/01/16: Unpaid amount of \$142,626.77.
- Payment due 10/01/16: Unpaid amount of \$145,710.84.
- Payment due 11/01/16: Unpaid amount of \$146,242.74.
- . Payment due 12/01/16: Unpaid Regular Monthly Payment amount of \$146,858.64.
- Payment due 01/01/17: Unpaid Regular Monthly Payment amount of \$94,792.07.
- Your loan has been accelerated. The amount now due is: \$148,500.28. This accelerated amount due is for informational purposes only and does not reflect fees and costs not billed or posted to your account as of the statement date. Your loan has been accelerated under state law and the accelerated amount is now due. CitiMortgage, however, allows reinstatements of loans accelerated prior to foreclosure sale. You must contact the CitiMortgage attorney identified on page 1 for your current reinstatement amount or payoff amount. If you are represented by an attorney, provide a copy of this statement to your attorney.*

Please note that a first notice or filing required by applicable law for judicial or non-judicial foreclosure has been made.

If You Are Experiencing Financial Difficulty: HUD-approved housing counseling agencies are available to provide you with information about mortgage and foreclosure counseling and assistance. Call 1-800-569-4287 to speak with an expert about your individual situation or visit HUD at www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm



Page 5 of 58

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www.citimortgage.com

CitiMortgage, Inc. PO Box 790005 St. Louis MO 63179-0005



02/02/17

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WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117



RE: Property Address:

9500 Aspen Glow Dr Las Vegas, NV 89134

351

CitiMortgage Loan#:

Dear CitiMortgage Client(s):

Your account has been assigned to the Homeowner Support Team. This team of dedicated Homeowner Support Specialists will assist you by exploring various financial hardship solutions, whether your goal is to remain in your home, sell your property, or return ownership to Citi.

UPGR

It is very important that you call now if you are experiencing any financial hardship. You may be eligible for one of the hardship assistance programs below. You will be asked questions to see if you are pre-eligible for any of the following loss mitigation assistance options:

- Refinance your loan with us or another lender.
- Modification: Modify your loan terms with us; if you want to remain in your home, we
 may be able to come to an affordable solution so you may retain ownership of your
 home.
- Payment forbearance could temporarily give you more time to pay your monthly payment.
- Short Sale or Deed in Lieu: If you do not wish to retain home ownership, even if your property is worth less than you owe, these options may allow you to move without paying any cash. If you are not able to continue paying your mortgage, your best option may be to find more affordable housing. As an alternative to foreclosure, you may be able to sell your home and use the proceeds to pay off your current loan.

We look forward to working with you! Call us today to learn more about your hardship assistance options and for instructions on how to apply. The longer you wait, or the further you fall behind on your payments, the harder it will be to find a solution.

As a valued customer, we encourage you to take advantage of FREE credit counseling services that can provide a plan for a debt-free future. Call a credit counseling service in your area or 1-866-889-9347* today!

CitiMortgage, Inc. does not endorse any specific credit counseling agency and is providing this number as a courtesy to our customers. Consumer Credit Counseling Services is not affiliated with CitiMortgage, Inc.

For help understanding this notice and exploring your options at no charge, the Federal government provides contact information for HUD-approved housing counselors, which you can access by contacting the Consumer Financial Protection Bureau at http://www.consumerfinance.gov/mortgagehelp/, the Department of Housing and Urban Development at http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm or by calling the Homeowners HOPETM Hotline Number 1-888-995-HOPE(4673) and ask for MHA Help.

If you have questions regarding this letter or if you are concerned with how we have handled your account, please call us at 1-855-843-2549 Monday - Thursday 7:00 a.m. - 8:00 p.m. CT, Friday 7:00 a.m. - 5:00 p.m. CT, and Saturday 7:00 a.m. - 4:00 p.m. CT. You may also contact us via mail at: CitiMortgage, Inc., Homeowner Support Team, 1000 Technology Drive, MS 420, O'Fallon, MO 63368.

Note: You may also find out more about ways we can assist you at a special CitiMortgage website: www.homeownersupport.com.

In accordance with federal law, CitiMortgage, Inc. has designated the following address where you must send a written request for information, a written notice of error, or a qualified written request:

CitiMortgage, Inc. PO Box 6728 Sioux Falls, SD 57117-6728

Sincerely,

CitiMortgage, Inc.

NOTICES

TTY Services available: Dial 711 from the United States; Dial 1-866-280-2050 from Puerto Rico.

CALLS ARE RANDOMLY MONITORED AND RECORDED TO ENSURE QUALITY SERVICE.

Hours of operation provided reflect general hours of the Homeowner Support Team.

If responding through e-mail, please do not include confidential information. E-Mail communication is randomly monitored to ensure quality service.

The purpose of this communication is an attempt to collect a debt and any information obtained will be used for that purpose .

If an attorney represents you, please refer this letter to your attorney and provide us with the attorney's name, address and telephone number.

TO THE EXTENT YOUR OBLIGATION HAS BEEN DISCHARGED OR IS SUBJECT TO AN AUTOMATIC STAY OF A BANKRUPTCY ORDER UNDER TITLE 11 OF THE UNITED STATES CODE, THIS NOTICE IS FOR COMPLIANCE AND INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PAYMENT OR AN ATTEMPT TO COLLECT ANY SUCH OBLIGATION.

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citi

Mortgage Account Information

Account Number: 51-7
Payment Due Date: 03/01/17
Amount Due: \$99.310.43

FEB 2 4 2017

Statement Date: 02/17/17 How to reach us

www.citlmortgage.com

Homeowner Assistance: 1-877-435-3314*

Please reference your account number 51 when calling, *Calls are randomly monitored and recorded to ensure quality service.

Explanation of Amount Due

| Principal | \$555.87 |
|-------------------------|-------------|
| Interest | \$325.54 |
| Escrow | \$185.08 |
| Regular Monthly Payment | \$1,066.49 |
| Fees Charged | \$80.29 |
| Past Due Amount | \$98,163.65 |
| Total Amount Due | \$99,310.43 |

Account Information WILLIAM R SCHULTE

MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR

LAS VEGAS, NV 89134

Type of Mortgage FIXED RATE LOAN
Outstanding Principal Balance \$87,997.47
Interest Rate 7.50000%
Escrow Balance -\$13,486.69
CitiMortgage Taxes Paid Year to Date \$440.72

Past Payments Breakdown

| | Paid Since Last Statement | Paid Year to Date |
|-------------------------------|------------------------------|----------------------|
| Principal | \$0.00 | \$0.00 |
| Interest | \$0.00 | \$0.00 |
| Partial Payment (Unapplied)** | \$0.00 | \$254.00 |
| Total | \$0.00 | \$254.00 |

Transaction Activity Since Last Statement (01/19/17 to 02/17/17)

| Date | Description | Charges/Adjustments | Payments |
|----------|----------------------------------|---------------------|-----------|
| 02/01/17 | Interest on Escrow Advance | \$80.29 | |
| 02/09/17 | Escrow Disbursement - County Tax | | -\$440.72 |

**Partial Payments: Any partial monthly payments that you make are not applied to your mortgage, but instead are held in a separate unapplied account. If you pay the balance of a partial monthly payment, the funds will first be applied to your outstanding principal, interest, and escrow until your payments are made through the current month. Any additional funds can then be designated in the coupon below. The unapplied amount shown in the Past Payment Breakdown section of this statement, under the Paid Year to Date column, reflects the balance of unapplied funds held as of the statement date and should not be construed as a Year to Date amount.

Important messages continued on the next page

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243 Sioux Falls, SD 57117-6243

Mortgage Statement Enclosed Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional

Account Number:

funds cannot be returned.

Do not include cash or account inquiries with your payment.

Please see reverse side for mailing address and phone number changes.

Total Amount Due by 03/01/17:

by 03/01/17: \$99,310.43

Additional Principal: \$
Additional Escrow: \$
Additional Late Charges: \$
Additional Monthly \$

Payment: \$
Total Amount Enclosed \$

Include account number on check. Make payable to CitiMortgage, I

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LAS VEGAS NV 89117



As of 04/01/10, you are late on your mortgage payments. Failure to bring your loan current may result in additional fees, costs and may result in CitiMortgage taking legal action, such as referring your loan to foreclosure.

Recent Account History

- Payment due 09/01/16: Unpaid Regular Monthly Payment amount of \$90,340.29.
- Payment due 10/01/16: Unpaid Regular Monthly Payment amount of \$91,499.69.
- Payment due 11/01/16: Unpaid Regular Monthly Payment amount of \$92,659.09.
- Payment due 12/01/16: Unpaid Regular Monthly Payment amount of \$93,725.58.
- Payment due 01/01/17: Unpaid Regular Monthly Payment amount of \$94,792.07.
- Payment due 02/01/17: Unpaid Regular Monthly Payment amount of \$95,858.56.
- Total Unpaid Regular Monthly Payment amount as of this statement: \$96,925.05.
 This amount does not include any late charges and fees represented in the "Explanation of Amount Due" section on page 1 of your statement or any fees that have not been billed or posted to your account as of the statement date. Please contact CitiMortgage at 1-877-435-3314 to obtain the exact amount needed to cure the default on your account and/or the exact amount needed to bring your account up to date.

If You Are Experiencing Financial Difficulty: HUD-approved housing counseling agencies are available to provide you with information about mortgage and foreclosure counseling and assistance. Call 1-800-569-4287 to speak with an expert about your individual situation or visit HUD at www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm



Mortgage Account Information

Account Number: Payment Due Date:†

51-7 N/A

Amount Due:

\$150,973.18

MAR 2 5 2017

Statement Date: 03/17/17

How to reach us www.citimortgage.com

> \$13,486.69 \$440.72

Homeowner Assistance: 1-877-435-3314*

ease reference your account number 51 when calling,
*Calls are randomly monitored and recorded to ensure quality service. Please reference your account number

The CitiMortgage Foreclosure Attorney is TIFFANY & BOSCO, P.A., 602-255-6000.

| Explanation of Amount Due | |
|-------------------------------|--------------|
| Principal | \$87,997.47 |
| Interest | \$46,487.63 |
| Escrow | \$13,486.69 |
| Fees Charged | \$870.01 |
| Past Due Fees/Late Charges | \$2,385.38 |
| Unapplied Funds Allocation | -\$254.00 |
| Total Amount Due [†] | \$150,973.18 |

MELANI SCHULTE

Account Information WILLIAM R SCHULTE

Property Address: 9500 ASPEN GLOW DR

LAS VEGAS, NV 89134 FIXED RATE LOAN Type of Mortgage Outstanding Principal Balance \$87,997.47 Interest Rate 7.50000%

CitiMortgage Taxes Paid Year to Date

Escrow Balance

Past Payments Breakdown

| | Paid Since Last Statement | Paid Year to Date |
|-----------------|------------------------------|----------------------|
| Principal | \$0.00 | \$0.00 |
| Interest | \$0.00 | \$0.00 |
| Unapplied Funds | \$0.00 | \$254.00 |
| Total | \$0.00 | \$254.00 |

Transaction Activity Since Last Statement (02/18/17 to 03/17/17)

| Date | Description | Charges/Adjustments | Payments |
|----------|--------------------|---------------------|----------|
| 02/23/17 | Certified Mail Fee | \$373.49 | |
| 02/23/17 | Sale Posting Fee | \$100.00 | |
| 02/23/17 | Publication Fee | \$220.00 | |
| 02/23/17 | Recording Fee | \$54.00 | |
| 02/23/17 | Title Cost Fee | \$50.00 | |

**Partial Payments: Any partial payment that you make, other than a full reinstatement or payment of the total amount due, will not be applied to your mortgage but instead will be returned to you, as your loan has been accelerated and the accelerated amount is now due. If you are on an approved homeowner assistance plan, partial payments may be held in a separate unapplied account and credited according to the terms of the plan. The unapplied amount shown in the Past Payment Breakdown section of this statement, under the Paid Year to Date column, reflects the balance of unapplied funds held as of the statement date and should not be construed as a Year to Date amount.

Important messages continued on the next page

P.O. Box 6243 Sioux Falls, SD 57117-6243

Mortgage Statement Enclosed

THIS AMOUNT DUE IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT REFLECT FEES AND COSTS NOT BILLED OR POSTED TO YOUR ACCOUNT AS OF THE STATEMENT DATE. YOUR LOAN HAS BEEN ACCELERATED UNDER STATE LAW AND THE ACCELERATED AMOUNT SHOWN IS NOW DUE. CITIMORTGAGE, HOWEVER, ALLOWS REINSTATEMENTS OF LOANS ACCELERATED PRIOR TO FORECLOSURE SALE. YOU MUST CONTACT THE CITIMORTGAGE ATTORNEY IDENTIFIED ON PAGE 1 FOR YOUR CURRENT REINSTATMEMENT AMOUNT OR PAYOFF AMOUNT. IF YOU ARE REPRESENTED BY AN ATTORNEY, PROVIDE A COPY OF THIS STATEMENT TO YOUR ATTORNEY.

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<u>իրբարգերը գրութինինիրիրին հերկանիկիին իրինի</u> WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351

LAS VEGAS NV 89117

Mortgage Account Information

Interest on Escrow Advance



ACCOUNT NUMBER:

Transaction Activity Since Last Statement (02/18/17 to 03/17/17)

Date Description Charges/Adjustments **Payments** 03/01/17

\$72.52

Important Messages

Delinquency expenses are third-party expenses such as property inspection fees, property preservation costs, appraisal costs, and attorney fees incurred by CMI as a result of default.

THIS AMOUNT DUE IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT REFLECT FEES AND COSTS NOT BILLED OR POSTED TO YOUR ACCOUNT AS OF THE STATEMENT DATE, YOUR LOAN HAS BEEN ACCELERATED UNDER STATE LAW AND THE ACCELERATED AMOUNT SHOWN IS NOW DUE, CITIMORTGAGE, HOWEVER, ALLOWS REINSTATEMENTS OF LOANS ACCELERATED PRIOR TO FORECLOSURE SALE. YOU MUST CONTACT THE CITIMORTGAGE ATTORNEY IDENTIFIED ON PAGE 1 FOR YOUR CURRENT REINSTATMEMENT AMOUNT OR PAYOFF AMOUNT. IF YOU ARE REPRESENTED BY AN ATTORNEY, PROVIDE A COPY OF THIS STATEMENT TO YOUR ATTORNEY.



Delinquency Notice

citi

As of 04/01/10, you are late on your mortgage payments. Your loan is in foreclosure, and fees and costs will continue to accrue unless the loan is fully reinstated or paid in full. You must contact the CitiMortgage foreclosure attorney identified on page 1 for your current reinstatement amount or payoff amount.

Recent Account History

- Payment due 10/01/16: Unpaid Regular Monthly Payment amount of \$91,499.69.
- Payment due 11/01/16: Unpaid Regular Monthly Payment amount of \$92,659.09.
- Payment due 12/01/16: Unpaid Regular Monthly Payment amount of \$93,725.58.
- Payment due 01/01/17: Unpaid Regular Monthly Payment amount of \$94,792.07.
- Payment due 02/01/17: Unpaid Regular Monthly Payment amount of \$95,858.56.
- Payment due 03/01/17: Unpaid Regular Monthly Payment amount of \$96,925.05.
- Your loan has been accelerated. The amount now due is: \$150,973.18.
 This accelerated amount due is for informational purposes only and does not reflect fees and costs not billed or posted to your account as of the statement date. Your loan has been accelerated under state law and the accelerated amount is now due. CitiMortgage, however, allows reinstatements of loans accelerated prior to foreclosure sale. You must contact the CitiMortgage attorney identified on page 1 for your current reinstatement amount or payoff amount. If you are represented by an attorney, provide a copy of this statement to your attorney.*

If You Are Experiencing Financial Difficulty: HUD-approved housing counseling agencies are available to provide you with information about mortgage and foreclosure counseling and assistance. Call 1-800-569-4287 to speak with an expert about your individual situation or visit HUD at www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm



Case 09-29123-mkn Doc 1283-8 Entered 09/04/20 15:02:01 Page 12 of 5



CitiMortgage, Inc. 1000 Technology Drive Mail Station 420 O'Fallon MO 63368-2240



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March 20, 2017

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WILLIAM SCHULTE
MELANI SCHULTE
9811 W CHARLESTON BLVD STE 2-351
LAS VEGAS, NV 89117

RE: Property Address:

9500 ASPEN GLOW DR LAS VEGAS, NV 89134

CitiMortgage loan #:

35

Dear CitiMortgage Customer(s):

As you may be aware, we have referred your mortgage loan to foreclosure counsel to begin foreclosure proceedings. While we have already sent you prior communications regarding possible alternatives to foreclosure we remain committed to helping you identify all possible solutions. There may be a number of options available to you, but we need to hear from you in order to discuss which options may be best suited for your situation. In fact, we can evaluate your situation even if you have never contacted us previously for assistance.

POTENTIAL SOLUTIONS MAY INCLUDE:

- * Loan Modification may allow you to reduce your monthly payments.
- * Short Sales may enable you to sell your home for less than the outstanding balance on your loan.
- * Deed in Lieu may allow you to sign the deed to your home to CitiMortgage, Inc. in lieu of foreclosure.

Call us to begin. The only way we can help is for you to call 866-272-4749* and speak with a representative with our team. Our representative will provide you with a loss mitigation application, which you must submit to us in order to be considered for foreclosure prevention alternatives. We'll discuss your situation to see if any options are available that would enable you to stay in your home. You may also request to be assigned a dedicated homeownership support specialist who can help answer questions and will work with you throughout the foreclosure process. We understand these are difficult times and we want to help make it easier for you.

Start today by calling 866-272-4749!

Sincerely, CitiMortgage, Inc.



P.S. Are you concerned with how we've handled your account? Have you recently been declined for a modification or a short sale and disagree with our decision? Do you feel you're being unfairly foreclosed on? Call us at 1-877-435-3314*(Monday - Friday 7:00AM - 11:00PM CT, Saturday and Sunday 7:00AM - 7:00PM CT) or email us at: eru_support@citi.com.*** If you are contemplating or have a pending appeal of an earlier denial of a loan modification application, in some cases you might be able to submit a loan modification application within 30 days of this letter instead of proceeding with your appeal. You may also contact us via mall at:

CitiMortgage, Inc. P.O. Box 6243 Sloux Falls, SD 57117-6243

If an attorney represents you, please refer this letter to such attorney and provide us with such attorney's name, address and telephone number.

TO THE EXTENT YOUR OBLIGATION HAS BEEN DISCHARGED OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS NOTICE IS FOR COMPLIANCE AND INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PAYMENT OR AN ATTEMPT TO COLLECT ANY SUCH OBLIGATION.

- *CALLS ARE RANDOMLY MONITORED AND RECORDED TO ENSURE QUALITY SERVICE.
- ** If responding through email, please do not include confidential information. E-mail communication is randomly monitored to ensure quality service.





ASPEG

Date: 21 March 2017

In Re:

9500 ASPEN GLOW DR , LAS VEGAS NV 89134-0134

APN: 138-19-515-038

Associated Account Numbers: 51-7

Associated Borrowers: William R. Schulte and Melani Schulte

Request for Information Pursuant to 12 CFR § 1024.36

Pursuant to 12 CFR § 1024.36, please consider this letter to be a Request for Information regarding the loan account of the borrower identified above. Specifically, I request the following information:

- Itemized Payoff Statement and Reinstatement Statement;
- Complete contractual "life of loan history" from the system of record with all transaction codes and code definitions;
- 3. Current and most recent property valuation based on your system of record;
- 4. Most recent escrow analysis;
- 5. Most recent Periodic Billing Statement;
- 6. Current loss mitigation package;
- List of home retention programs that are available per the investor if this Mortgage Loan; and
- 8. Copy of note, mortgage and any allonge(s) if applicable.

Pursuant to 12 CFR § 1024.36, you must acknowledge in writing your receipt of this request for information within five business days of such receipt. Please send the information to my address listed below. Thank you for your attention to this matter.

Sincerely,

Melani Schulte

Enclosure: Release of Information - signed by William R. Schulte

William R. Schulte

clo Melani Schulte, 9811 W Charleston Blvd, Ste 2-351, Las Vegas, NV 89117

ASPEG

In Re:

9500 ASPEN GLOW DR, LAS VEGAS NV 89134-0134

APN: 138-19-515-038

William R. Schulte, SSN: DOB 8/16/51

Loan:

Please be advised, that per our divorce and bankruptcy, Melani Schulte is solely responsible for the debt associated with the property. Therefore, I authorize you to communicate all information with her about the loan. Further, I authorize Melani Schulte's agents (including but not limited to the employees and agents of the Law Offices Max Gardner, Max Gardner Law, PLLC, RR Compliance Consulting and the Law Offices of Amberlea Davis) to obtain, share, release, discuss, and otherwise provide to and with each other public and non-public personal information contained in or related to my mortgage loan.

This information may include (but is not limited to) the name, address, telephone number, social security number, credit score, credit report, income, government monitoring information, loss mitigation application status, account balances, program eligibility, and payment activity of the Borrower. I also understand and consent to the disclosure of my personal information and the terms of any agreements under the Making Home Affordable or Hardest Hit Fund Programs by Servicer or State HFA to the U.S. Department of the Treasury or their agents in connection with their responsibilities under the Emergency Economic Stabilization Act.

Please send all mail directly to Melani Schulte at 9811 W Charleston Blvd, Ste 2-351, Las Vegas, NV 89117. If you include my name on the mail, you must also include c/o Melani Schulte. You are authorized to make those changes immediately.

Sincerely,

William R. Schulte

State of Nevada County of Clark

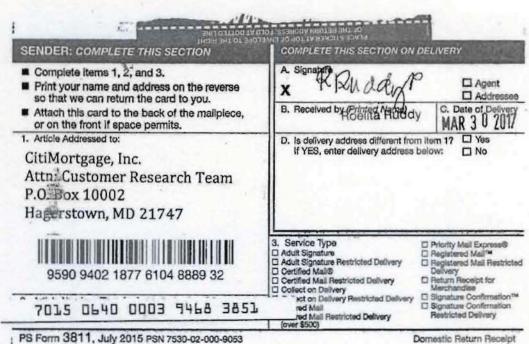
This instrument was acknowledged before me on 🚅

by William R. Schulte.

Notary Public

No. 14-Horo-1 Exp 10/31/20





ASPE6



National Default Servicing Corporation

7720 N. 16th Street, Suite 300 Phoenix, Arizona 85020

> Phone (602) 264-6101 Fax (602) 264-6209

March 23, 2017

Melani Schulte 9811 W Charleston Blvd Ste 2-351 Las Vegas, NV 89117

RE:

Trustee Sale No :

17-00265-CI-NV

Loan Number:

XXXXXX 4851

Prop. Address

9500 Aspen Glow Drive

Las Vegas, NV 89134

This firm has been retained to conduct a non-judicial foreclosure sale (trustee's sale) pursuant to the Deed of Trust associated with the above referenced property address.

 The amount of the debt is \$151,879.49 plus those charges that continue to accrue until the loan is paid, such as interest, late charges, advances, expenses and attorney's/trustee's fees. This is a good faith estimate based on information received from the loan servicer. If you require a statement of all these amounts computed through a specified date, you may request such statement through this office.

The arrearage amount is the sum of payments that have come due on and after the date of default April 1, 2010, plus late charges, periodic adjustments to the payment amount, expenses and attorney's/trustee's fees that have been or will be further described in the Statement of Breach or Non-Performance attached to the Notice of Trustee's Sale.

2. The creditor (current beneficiary) to whom the debt is owed is: CitiMortgage, Inc.

The loan servicer is: CitiMortgage, Inc.

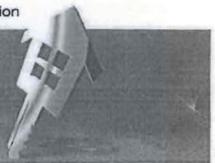
3. This firm will assume the debt to be valid unless you, within thirty days after receipt of this notice, dispute the validity of the debt or a portion thereof. If you notify this firm in writing within the thirty day period that the debt, or any portion thereof, is disputed, we will obtain verification of the debt and a copy of such verification will be mailed to you. Also, upon your written request within the thirty day period, this firm will provide you with the name and address of the original creditor, if it is different from the current creditor.

This firm is not a Debt Collector as that term is defined pursuant to the Fair Debt Collection Practices Act within this jurisdiction (see Mansour vs. Cal-Western Reconveyance Corp., 618 F.Supp.2d 1178 (D. Ariz. 2009). Should a subsequent determination be made that this firm is a Debt Collector as that term is defined within the Act, then you are notified that any information obtained will be used for the purpose of collecting a debt. Please be advised that if your personal liability for this debt has been modified or extinguished by a discharge in bankruptcy, this communication is provided solely in reference to the foreclosure on the deed of trust remaining on the property and is not an attempt to collect the discharged personal obligation. The notifications provided herein do not limit or detract from the effect of foreclosure upon the subject property.

National Default Servicing Corporation (602)-264-6101

An important message from the Federal Trade Commission

A note to Homeowners



Facing foreclosure? Scammers are targeting people having trouble paying their mortgages. Some claim to be able to "rescue" homeowners from foreclosures, while others promise loan modifications – for a fee. The Federal Trade Commission, the nation's consumer protection agency, wants you to know how to avoid scams that could make your housing situation go from bad to worse.

Don't Get Hit by a Pitch.

"We can stop your foreclosure!"
"97% success rate!"

"Guaranteed to save your home!"

These kinds of claims are the tell-tale signs of a foreclosure rip-off. Steer clear of anyone who offers an easy out.

Don't Pay for a Promise.

Don't pay any business, organization, or person who promises to prevent foreclosure or get you a new mortgage. These so-called "foreclosure rescue companies" claim they can help save your home, but they're out to make a quick buck. Some may request hefty fees in advance — and then stop returning your calls. Others may string you along before disclosing their charges. Cut off all dealings if someone insists on a fee.

Send Payments Directly.

Some scammers offer to handle financial arrangements for you, but then just pocket your payment. Send your mortgage payments ONLY to your mortgage servicer.

Don't Pay for a Second Opinion.

Have you applied for a loan modification and been turned down? Never pay for a "second opinion."

Imitations = Frustrations.

Some con artists use names, phone numbers, and websites to make it look like they're part of the government. If you want to contact a government agency, type the web address directly into your browser and look up any address you aren't sure about. Use phone numbers listed on agency websites or in other reliable sources, like the Blue Pages in your phone directory. Don't click on links or open any attachments in unexpected emails.

Talk to a HUD-Certified Counseling Agency – For Free.

If you're having trouble paying your mortgage or you've already gotten a delinquency notice, free help is a phone call away. Call 1-888-995-HOPE for free personalized advice from housing counseling agencies certified by the U.S. Department of Housing and Urban Development (HUD). This national hotline – open 24/7 – is operated by the Homeownership Preservation Foundation, a nonprofit member of the HOPE NOW Alliance of mortgage industry members and HUD-certified counseling agencies. For free guidance online, visit www.hopenow.com. For free information on the President's plan to help homeowners, visit

www.makinghomeaffordable.gov.



Federal Trade Commission ftc.gov/MoneyMatters

Call

1-888-995-HOPE

for free personalized guidance from housing counseling agencies certified by the U.S. Department of Housing and Urban Development. The Homeowner's HOPE™ Hotline – open 24/7 – is operated by the Homeownership Preservation Foundation, a nonprofit member of the HOPE NOW Alliance of mortgage industry members and HUD-certified counseling agencies. Or visit

www.hopenow.com

For free information on the President's plan to help homeowners, visit

www.makinghomeaffordable.gov





Important Loan Information Mortgage Account Number

ASPEG

Page 1 of 1

03/31/2017

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WILLIAM R SCHULTE
MELANI SCHULTE
9811 W CHARLESTON BLVD STE 2-351
LAS VEGAS, NV 89117



Dear CitiMortgage Client(s):

We are writing to inform you we have received your recent correspondence. We appreciate your taking the time to write us, and the opportunity to service your mortgage needs. Your letter will be reviewed and processed timely.

To contact us visit our website at www.citimortgage.com or access our Automated Account Information Line, which is available 24 hours a day at 1-800-283-7918*. Representatives are available Monday through Friday from 8:00 a.m. to 10:00 p.m., ET, and Saturday from 8:00 a.m. to 6:00 p.m., ET. To access TTY services, dial 711 from the United States or dial 1-866-280-2050 from Puerto Rico. When you contact us, refer to your mortgage account number, 0577014851.

We appreciate your business and look forward to continuing to serve you in the future. Sincerely,

Customer Service Department

C5T0319.42447



EDLR 405M 1076 5106 CFM064 07 170403 PAGE 00001 UF 00001





National Default Servicing Corporation

7720 N. 16th Street, Suite 300 Phoenix, Arizona 85020

> Phone (602) 264-6101 Fax (602) 264-6209

April 3, 2017

William R Schulte 9500 Aspen Glow Drive Las Vegas NV 89134 Delivered Via: Mail

This firm is not a Debt Collector as that term is defined pursuant to the Fair Debt Collection Practices Act within this jurisdiction (see Mansour vs. Cal-Western Reconveyance Corp., 618 F.Supp.2d 1178 (D. Ariz. 2009). Should a subsequent determination be made that this firm is a Debt Collector as that term is defined within the Act, then you are notified that any information obtained will be used for the purpose of collecting a debt. Please be advised that if your personal liability for this debt has been modified or extinguished by a discharge in bankruptcy, this communication is provided solely in reference to the foreclose on the deed of trust remaining on your property and is not an attempt to collect the discharged personal obligation. The notifications provided herein do not limit or detract from the effect of foreclosure upon the subject property.

Re: Full Reinstatement

Good through 5/1/17

CitiMortgage, Inc.-TB Loan Number: 51

Mortgagor: William R Schulte, Melani Schulte

Property Address: 9500 Aspen Glow Drive, Las Vegas NV 89134

NDSC File Number: 17-00265-CI-NV Next Payment Due Date: April 1, 2010

This letter responds to your request for a reinstatement amount of the above delinquent loan.

As of the date of this letter, the amount required to cure your loan delinquency is referenced on the attached itemized statement. However, if you are not prepared to tender the full reinstatement amount today, then the amount that you owe may increase between the date of this letter and the date you reinstate the loan. The reinstatement amount may increase because of additional interest as well as legal fees and costs that are incurred as additional steps in the foreclosure proceed.

This reinstatement quote is good through the date shown on the statement, which is the "Good Through Date". If you reinstate this loan in full by the "Good Through Date", we estimate the reinstatement amount to be as shown on the itemized statement.

The reinstatement figures listed on the itemized statement include items that have been paid by the lender or servicer or incurred by National Default Servicing Corporation that are currently due or will become due by the "Good Through Date". Please understand that the above figures are subject to final verification upon receipt by the lender or servicer. All fees and costs incurred after the issuance of this reinstatement letter will continue to be assessed until the loan delinquency is cured.

* IMPORTANT: We only require that you pay the fees and costs actually incurred as of the date of your payment. If your payment is less than the total reinstatement amount due on the date of your payment, the lender or servicer reserves the right to reject your payment and continue with the legal process.

WE SUGGEST THAT YOU CONTACT NATIONAL DEFAULT SERVICING CORPORATION AT THE ADDRESS OR TELEPHONE NUMBER ON THIS LETTER TO VERIFY THE EXACT AMOUNT NECESSARY TO CURE YOUR DELINQUENCY AND REINSTATE YOUR LOAN NO MORE THAN 24 HOURS BEFORE YOU MAKE ANY PAYMENT.

PAYMENT INSTRUCTIONS. Payment must be submitted in the form of a certified cashier's check(s)) and must be made payable to "CitiMortgage, Inc.-TB". Funds must be sent to the attorney/trustee office listed on this letter. The reinstatement funds will be returned if any portion of the funds is in the form of a personal check. Please be advised that the foreclosure action will continue until the total reinstatement funds are received in compliance with the terms in this letter. After reinstatement, you may be required to sign appropriate documents and take other requested action to assist in obtaining a withdrawal of the foreclosure.

PLEASE CAREFULLY READ THE FOLLOWING INFORMATION CONCERNING THE FORECLOSURE.

PLEASE NOTE: If there is a foreclosure sale date scheduled for your property, this letter DOES NOT extend or change that foreclosure sale date. Therefore, if the "Good Through Date" for the reinstatement stated in this letter continues past the scheduled foreclosure sale date, the foreclosure sale will nonetheless occur unless the loan is reinstated or paid off PRIOR TO the foreclosure sale as required by applicable law.

You should verify the loan number, the name(s) of the Mortgagor(s), the property address and the amounts due and owing to ensure that these items are correct. Should you have any questions regarding the above, please do not hesitate to contact the attorney or foreclosure trustee at the telephone number listed in this letter.

Thank You,
Customer Service
602-412-5131
CustomerService@ndscorp.com

at Appropriate the

This transmittal and attachments are a confidential and privileged communication between National Default Servicing Corporation and the above intended recipient(s). If the reader of this communication is not the intended recipient or an employee or agent responsible to give this to the intended recipient, you are hereby notified that the reading, dissemination, distribution, copying or other use of this communication is strictly prohibited. If you have received this communication in error, please immediately notify National Default Servicing Corporation by telephone and destroy this communication. Please be advised that this firm is attempting to collect a debt and any information obtained, may be used for that purpose.

many Market Comment

National Default Servicing Corporation

7720 N. 16th Street, Suite 300

Phoenix AZ 85020 TIN No.: 86-0813496

(602) 264-6101 H

Fax (602) 264-6209

Reinstatement Quote

Printed on: 04/03/2017.

CitiMortgage, Inc. 1000 Technology Drive O'Fallon, MO 63368-2240 RE: William R Schulte 9500 Aspen Glow Drive Las Vegas, NV 89134

Delinquent Date: 04/01/2010 Last Paid Installment: 03/01/2010 Interest From Date: 03/01/2010 Quote Good Through: 05/01/2017 File #: 17-00265-CI-NV Mortgage Co#: 5, 51

Trustee Fee \$457.50 Title Fee \$655.00 Mailing Fee \$1.84 79 Pmts @ \$1159.40 \$91,592.60 7 Pmts @ \$1066.49 \$7,465.43 Unapplied Funds (\$254.00)Servicing Fees \$235.69 Paid FC Atty Fees & Costs \$915.00 Appraisal/BPO \$84.00 Inspections \$81.00 Foreclosure Costs \$1,939.70

Good through 5/1/17

Quote good Through: 05/01/2017

Total Due: \$103,173.76

Printed by Dgarland

Page: 1





1000 Technology Drive Mail Station 420 O'Fallon, MO 63368

April 3, 2017

WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS, NV 89117

RE:

Mortgagor Name(s):

Property Address:

WILLIAM R SCHULTE AND MELANI SCHULTE

9500 ASPEN GLOW DR LAS VEGAS, NV 89134

CitiMortgage Loan number:

5

Dear CitiMortgage Customer(s):

This letter is in response to your inquiry dated March 21, 2017 and received in the Default Mortgage Account Research Services of CitiMortgage Inc. (CMI) on March 30, 2017.

Thank you for contacting CitiMortgage. We received your correspondence which included a Request for Information. Additionally, you are requesting a Payoff, Reinstatement and Payment History. You have also included a Release of Information signed by William R. Schulte. Our response is as follows:

- 1. Enclosed please find a Payoff and Reinstatement quote good through April 30, 2017.
- 2. Enclosed please find a Payment History from July 23, 2009 through March 9, 2017.
- 3. We have enclosed the most recent Brokers Price Opinion, dated September 21, 2015.
- 4. Enclosed please find the most recent Escrow Analysis Statement, dated September 30, 2016.
- Enclosed please find the most recent Billing Statement.
- We have enclosed a Loss Mitigation packet per your request which includes a Hardship Affidavit, 4506-T Form and Uniform Borrower Assistance Form.
- 7. The retention program available to this Mortgage loan is as follows:
 - a. 1st & 2nd Lien Supplemental Modification Program
- 8. Enclosed please find the Note and Mortgage for the above captioned Mortgage loan.

In regard to the Release of Information, if you will be applying for Hardship Assistance, please be advised that the borrower's signature may be required on any applications if we do not have a Divorce Decree or Quit Claim Deed on file.



April 3, 2017

WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS, NV 89117

Re:

Property Address:

9500 ASPEN GLOW DR

LAS VEGAS, NV 89134

CitiMortgage Loan #:

51

Dear CitiMortgage Customer(s):

Per your request, please find enclosed the detail of the payoff on the above referenced account.

| PRINCIPAL BALANCE: | \$ 87,997.47 |
|---------------------------|-----------------|
| ACCUMULATED LATE CHARGES: | \$ 0.00 |
| FHA/PMI PREMIUM: | \$ 0.00 |
| EXPENSE TOTAL: | \$ 3,019.70 |
| FC ATTY FEES AND COSTS: | \$ 2,463.09 |
| BK ATTY FEES AND COSTS: | \$ 0.00 |
| PD FC ATTY F&C: | \$ 915.00 |
| FORECLOSURE COSTS: | \$ 1 939.70 |
| PROPERTY PRESERVATION: | \$ 0.00 |
| APPRAISALS/BPO: | \$ 84.00 |
| INSPECTIONS: | \$ 81.00 |
| TOTAL INTEREST: | \$ 47,298.28 |
| LESS FUNDS IN SUSPENSE: | \$ -254.00 |
| ESCROW ADVANCE BALANCE: | \$ 13,486.69 |
| ESCROW DISBURSED: | \$ 0.00 |
| SERVICING FEES: | \$ 249.69 |

TOTAL PAYOFF: \$154,260.92 PER DIEM: \$18.0817

These figures are good through April 30, 2017. Payments are accepted in the form of certified funds only. Please be advised prior to sending any funds you must contact this office as the figures are subject to increase as the bankruptcy progresses.

Upon receipt of payoff CitiMortgage, Inc., will forward the appropriate lien release documentation to the county of record within approximately two (2) to four (4) weeks of receipt of the full payoff.



April 3, 2017

WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS, NV 89117

Property Address:

9500 ASPEN GLOW DR LAS VEGAS, NV 89134

CitiMortgage Loan #:

Si

Dear CitiMortgage Customer(s):

Per your request, please find enclosed the detail of the reinstatement on the above referenced account.

91,592.60 = 79 PMTS @ \$ 1,159.40

7,465.43 = 7 PMTS @ \$ 1,066.49

0.00 = UNCOLLECTED (LCS + INT + OT)

-254.00 = UNAPPLIED FUNDS

0.00 = NEGATIVE ESCROW BALANCE

0.00 = PENDING INSPECTIONS

235.69 = SERVICING FEES

915.00 = PAID FC ATTY FEES & COSTS

0.00 = PAID BK ATTY FEES & COSTS

0.00 = PROPERTY PRESERVATION

84.00 = APPRAISAL / BPO

81.00 = INSPECTIONS

0.00 = DELINQ CONDO/COOP MAINTENANCE

2,463.09 = FORCLOSURE ATTY F&C

1,939.70 = FORECLOSURE COSTS

104,528.51 = TOTAL REINSTATEMENT

These figures are good through 04/30/2017. Voluntary payments are accepted in the form of certified funds only. Please be advised prior to sending any funds you must contact this office as the figures are subject to increase as the bankruptcy progresses.

HSPEG

Mortgage Account Information

citi

Account Number: Payment Due Date:1

Amount Due:

51-7 N/A \$151,621.53

APR 2 -

Account Information WILLIAM R SCHULTE MELANI SCHULTE

Statement Date: 04/18/17 How to reach us www.cltimortgage.com

Homeowner Assistance: 1-877-435-3314*

Please reference your account number 51 when calling, *Calls are randomly monitored and recorded to ensure quality service.

LAS VEGAS, NV 89134

The CitiMortgage Foreclosure Attorney is TIFFANY & BOSCO, P.A., 602-255-6000.

| Explanation of Amount Due | |
|----------------------------|--------------|
| Principal | \$87,997.47 |
| Interest | \$47,055,69 |
| Escrow | \$13,486,69 |
| Fees Charged | \$80.29 |
| Past Due Fees/Late Charges | \$3,255.39 |
| Unapplied Funds Allocation | -\$254.00 |
| Total Amount Due* | \$151,621.53 |

Type of Mortgage Outstanding Principal Balance Interest Rate

Escrow Balance

CitMortgage Taxes Paid Year to Date

Property Address: 9500 ASPEN GLOW DR

FIXED RATE LOAN \$87,997.47 7.50000% -513,486,69 \$440.72

Past Payments Breakdown

| | Paid Since Last Statement | Paid Year to Date |
|-----------------|------------------------------|----------------------|
| Principal | \$0.00 | \$0.00 |
| Interest | \$0.00 | \$0.00 |
| Unapplied Funds | \$8.00 | \$254.00 |
| Total | \$0.00 | \$254.00 |

Transaction Activity Since Last Statement (03/18/17 to 04/18/17)

| Date | Description | Charges/Adjustments | Payments |
|----------|----------------------------|---------------------|----------|
| 04/01/17 | Interest on Escrow Advance | \$80.29 | |

**Partial Payments: Any partial payment that you make, other than a full reinstatement or payment of the total amount due, will not be applied to your mortgage but instead will be returned to you, as your loan has been accelerated and the accelerated amount is now due. If you are on an approved homeowner assistance plan. partial payments may be held in a separate unapplied account and cradited according to the terms of the plan. The unapplied amount shown in the Past Payment Breakdown section of this statement, under the Paid Year to Date column, reflects the balance of unapplied funds held as of the statement date and should not be construed as a Year to Date amount.

important messages continued on the next page



Mortgage Statement Enclosed

THIS AMOUNT DUE IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT REFLECT FEES AND COSTS NOT BILLED OR POSTED TO YOUR ACCOUNT AS OF THE STATEMENT DATE. YOUR LOAN HAS BEEN ACCELERATED UNDER STATE LAW AND THE ACCELERATED AMOUNT SHOWN IS NOW DUE. CITIMORTGAGE, HOWEVER, ALLOWS REINSTATEMENTS OF LOANS ACCELERATED PRIOR TO FORECLOSURE SALE. YOU MUST CONTACT THE CITIMORTGAGE ATTORNEY IDENTIFIED ON PAGE 1 FOR YOUR CURRENT REINSTATMEMENT AMOUNT OR PAYOFF AMOUNT. IF YOU ARE REPRESENTED BY AN ATTORNEY, PROVIDE A COPY OF THIS STATEMENT TO YOUR ATTORNEY.

000003429 1

26501513 DTF 00000429

լիպիկիսիկարհինդիսիրիսինարիկիայինը WILLIAM R SCHULTE

MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-361 LAS VEGAS NV 89117





Case 09-29123-mkn Doc 1283-8 Entered 09/04/20 15:02:01 Page 29 of 58



National Default Servicing Corporation 7720 N. 16th Street, Suite 300 Phoenix, Arizona 85020

> Phone (602) 264-6101 Fax (602) 264-6209

APR 1 5 2017

Date: April 12, 2017

William R Schulte 9811 W Charleston Blvd Ste 2-351 Las Vegas, NV 89117

NOTICE: THIS MAY BE CONSIDERED AS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

HOWEVER, IF YOU ARE IN BANKRUPTCY OR HAVE BEEN DISCHARGED IN BANKRUPTCY, THIS LETTER IS FOR INFORMATIONAL PURPOSES ONLY AND IS NOT INTENDED AS AN ATTEMPT TO COLLECT A DEBT OR AS AN ACT TO COLLECT, ASSESS, OR RECOVER ALL OR ANY PORTION OF THE DEBT FROM YOU PERSONALLY.

Borrower(s): William R Schulte and Melani Schulte

Property Address: 9500 Aspen Glow Drive, Las Vegas, NV 89134

Mortgage Servicer: CitiMortgage, Inc. Trustee Sale Number: 17-00265-CI-NV

Dear: William R Schulte

We are writing to advise you that your mortgage loan payment is past due, and your property has been referred for foreclosure.

You may be able to avoid foreclosure by, paying the total amount necessary to bring the account current, obtaining a loan modification, or selling your house through an approved-short sale, among other potential alternatives. You may obtain additional information though the website or phone number listed below.

We want to give you important information about the status of your account and advise you that you may still be able to discuss possible alternatives to foreclosure, including loan modification.

We are required to notify you of the following:

Important account information

1. The total amount needed to cure the deficiency in payment, reinstate the loan and avoid the foreclosure is \$91,902.30 as of the date of this letter. Please note: These amounts

are subject to change. Please call us at one of the telephone numbers listed below for the most current reinstatement amount.

- The amount in Default is \$91,902.30.
- The current unpaid amount of the principal obligation under the mortgage is \$87,997.47.
- The amount of interest accrued under the mortgage loan is \$46,947.20, and the amount of accrued late charges is \$ 0.00.
- The good faith estimate of fees imposed in connection with the power of sale as of the date of this letter is \$0.00.

In order to obtain the most current amounts due on this account you may contact us at. (800) 283-7918.

Further information and assistance can be obtained at:

CitiMortgage, Inc. 1000 Technology DR O'Fallon, MO 63368 www.CitiMortgage.com

Sincerely,

National Default Servicing Corporation Trustee

2

Trustee Sale Number: 17-00265-CI-NV

If you or your spouse is a member of the military, please contact CitiMortgage, Inc.immediately. The federal Servicemembers Civil Relief Act and comparable state laws afford significant protections and benefits to eligible military service personnel, including protections from foreclosure as well as interest rate relief. For additional information and to determine eligibility please contact CitiMortgage, Inc.toll free at (800) 283-7918. If you are calling from outside the U.S., please contact CitiMortgage, Inc.toll free at (800) 283-7918.

CitiMortgage

May, 10, 2017

William R Schulte 9500 Aspen Glow Drive Las Vegas, NV 89134

Re: Property Address:

9500 Aspen Glow Drive Las Vegas, NV 89134

Loan Number:

Dear William R Schulte:

Please be advised that due to the default on the terms and/or conditions of the referenced loan, CitiMortgage, Inc., has initiated foreclosure proceedings on the referenced property by causing a Notice of Default, the first formal step in the foreclosure process, to be recorded in the Recorder's Office of the county where that Property is located. Although the foreclosure process has started, foreclosure prevention alternatives may still be available to you.

A complete application is required by CitiMortgage, Inc. for you to be considered for foreclosure prevention alternatives. You may submit an application to be evaluated for foreclosure prevention alternatives that CitiMortgage has to offer by calling us at 1-866-272-4749.

If you have questions regarding this letter or if you are concerned with how we have handled your account, please call us at 1-866-272-4749 Monday — Thursday 7:00 a.m. — 8:00 p.m. CT, Friday 7:00 a.m. — 6:00 p.m. CT, and Saturday 7:00 a.m. — 11:00 a.m. CT, or email us at: eru_support@citi.com. You may also contact us via mail at: CitiMortgage, Inc., 1000 Technology Drive, Mail Station 514, O'Fallon, MO 63368.

For help understanding this notice and exploring your options at no charge, the Federal government provides contact information for HUD-approved housing counselors, which you can access by contacting the Consumer Financial Protection Bureau at http://www.consumerfinance.gov/mortgagehelp/, the Department of Housing and Urban Development at http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm or by calling the Homeowners HOPE™ Hotline Number 1-888-995-HOPE(4673) and ask for MHA Help.

In accordance with federal law, CitiMortgage has designated the following address where you can send a written request for information, a written notice of error, or a qualified written request:

CitiMortgage, Inc. Attn: Customer Research Team PO Box 10002 Hagerstown, MD 21747-0002

Sincerely,

CitiMortgage, Inc.

NOTICES

TTY Services available: Dial 711 from the United States; Dial 1-866-280-2050 from Puerto Rico.

CALLS ARE RANDOMLY MONITORED AND RECORDED TO ENSURE QUALITY SERVICE.

Hours of operation provided reflect general hours for the department.

If an attorney represents you, please refer this letter to your attorney and provide us with the attorney's name, address and telephone number.

The purpose of this communication is an attempt to collect a debt and any information obtained will be used for that purpose.

TO THE EXTENT YOUR OBLIGATION HAS BEEN DISCHARGED OR IS SUBJECT TO AN AUTOMATIC STAY OF A BANKRUPTCY ORDER UNDER TITLE 11 OF THE UNITED STATES CODE, THIS NOTICE IS FOR COMPLIANCE AND INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PAYMENT OR AN ATTEMPT TO COLLECT ANY SUCH OBLIGATION.

ASPEG

Mortgage Account Information



Account Number:

Payment Due Date:†

Amount Due:†

51-7 N/A

\$152,231.13

Statement Date: 05/17/17 How to reach us

www.citimortgage.com

Homeowner Assistance: 1-877-435-3314*

Please reference your account number \$51 when calling, *Calls are randomly monitored and recorded to ensure quality service.

The CitiMortgage Foreclosure Attorney is TIFFANY & BOSCO, P.A., 602-255-6000.

| Explanation of Amount Due | |
|----------------------------|--------------|
| Principal | \$87,997.47 |
| Interest | \$47,587.59 |
| Escrow | \$13,486.69 |
| Fees Charged | \$77.70 |
| Past Due Fees/Late Charges | \$3,335,68 |
| Unapplied Funds Allocation | -\$254.00 |
| Total Amount Due* | \$152,231.13 |

Total Amount Due* \$152,

Account Information WILLIAM R SCHULTE

MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR

MAY 2 2 ...

LAS VEGAS, NV 89134

Type of Mortgage

Outstanding Principal Balance

Interest Rate Escrow Balance

CitiMortgage Taxes Paid Year to Date

FIXED RATE LOAN \$87,997.47 7 50000% -\$13,486.69 \$440.72

Past Payments Breakdown

| | Paid Since Last Statement | Paid Year to Date |
|-----------------|------------------------------|----------------------|
| Principal | \$0,00 | \$0.00 |
| Interest | \$0.00 | \$0.00 |
| Unapplied Funds | \$0.00 | \$254.00 |
| Total | \$0.00 | \$254,00 |

Transaction Activity Since Last Statement (04/19/17 to 05/17/17)

| Date | Description | Charges/Adjustments | Payments |
|----------|----------------------------|---------------------|----------|
| 05/01/17 | Interest on Escrow Advance | \$77.70 | |

"Partial Payments: Any pertial payment that you make, other than a full reinstatement or payment of the total amount due, will not be applied to your morigage but instead will be returned to you, as your loan has been accelerated and the accelerated amount is now due. If you are on an approved homeowner assistance plan, partial payments may be held in a separate unapplied account and credited according to the terms of the plan. The unapplied amount shown in the Past Payment Breakdown section of this statement, under the Paid Year to Date column, reflects the balance of unapplied funds held as of the statement date and should not be construed as a Year to Date amount.

Important messages continued on the next page



Mortgage Statement Enclosed THIS AMOUNT DUE IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT REFLECT FEES AND COSTS NOT BILLED OR POSTED TO YOUR ACCOUNT AS OF THE STATEMENT DATE. YOUR LOAN HAS BEEN ACCELERATED UNDER STATE LAW AND THE ACCELERATED AMOUNT SHOWN IS NOW DUE. CITIMORTGAGE, HOWEVER, ALLOWS REINSTATEMENTS OF LOANS ACCELERATED PRIOR TO FORECLOSURE SALE. YOU MUST CONTACT THE CITIMORTGAGE ATTORNEY IDENTIFIED ON PAGE I FOR YOUR CURRENT REINSTATMEMENT AMOUNT OR PAYOFF AMOUNT. IF YOU ARE REPRESENTED BY AN ATTORNEY, PROVIDE A COPY OF THIS STATEMENT TO YOUR ATTORNEY.

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26501632 DTF 00000413

HIM AND A SCHULTE WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117

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Mortgage Account Information

Account Number: B51-7 N/A Payment Due Date:† Amount Due: \$155,106.47 JUN 2 7 2017

Statement Date: 06/19/17 How to reach us

www.citimortgage.com

Homeowner Assistance: 1-877-435-3314*

Please reference your account number *Calis are randomly monitored and recorded to a sure quality service.

The CitiMortgage Foreclosure Attorney is TIFFANY & BOSCO, P.A., 602-255-6000.

| Explanation of Amount Due | |
|-------------------------------|--------------|
| Principal | \$87,997.47 |
| Interest | \$48,173.73 |
| Escrow | \$13,486.69 |
| Fees Charged | \$2,289.20 |
| Past Due Fees/Late Charges | \$3,413.38 |
| Unapplied Funds Allocation | -\$254.00 |
| Total Amount Due [†] | \$155,106.47 |

Account Information WILLIAM R SCHULTE MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR LAS VEGAS, NV 89134

FIXED RATE LOAN Type of Mortgage Outstanding Principal Balance \$87,997.47 Interest Rate 7.50000% Escrow Balance -\$13,486,69 CitiMortgage Taxes Paid Year to Date \$440.72

Past Payments Breakdown

| | Paid Since Last Statement | Paid Year to Date |
|-----------------|------------------------------|----------------------|
| Principal | \$0.00 | \$0.00 |
| Interest | \$0.00 | \$0.00 |
| Unapplied Funds | \$0,00 | \$254.00 |
| Total | \$0.00 | \$254.00 |

Transaction Activity Since Last Statement (05/18/17 to 06/19/17)

| Date | Description | Charges/Adjustments | Payments |
|----------|---|---------------------|----------|
| 06/01/17 | Interest on Escrow Advance | \$80.29 | |
| 06/07/17 | Foreclosure Attorney Fee (Filing, Search, Etc.) | \$991.25 | |
| 06/07/17 | Certified Mail Fee | \$234.66 | |
| 06/07/17 | Sale Posting Fee | \$85.00 | |
| 06/07/17 | Recording Fee | \$18.00 | |

**Partial Payments: Any partial payment that you make, other than a full reinstatement or payment of the total amount due, will not be applied to your mortgage but instead will be returned to you, as your loan has been accelerated and the accelerated amount is now due. If you are on an approved homeowner assistance plan, partial payments may be held in a separate unapplied account and credited according to the terms of the plan. The unapplied amount shown in the Past Payment Breakdown section of this statement, under the Paid Year to Date column, reflects the balance of unapplied funds held as of the statement date and should not be construed as a Year to Date amount.

Important messages continued on the next page

P.O. Box 6243 Sloux Falls, SD 57117-6243

Mortgage Statement Enclosed

^TTHIS AMOUNT DUE IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT REFLECT FEES AND COSTS NOT BILLED OR POSTED TO YOUR ACCOUNT AS OF THE STATEMENT DATE, YOUR LOAN HAS BEEN ACCELERATED UNDER STATE LAW AND THE ACCELERATED AMOUNT SHOWN IS NOW DUE. CITIMORTGAGE, HOWEVER, ALLOWS REINSTATEMENTS OF LOANS ACCELERATED PRIOR TO FORECLOSURE SALE. YOU MUST CONTACT THE CITIMORTGAGE ATTORNEY IDENTIFIED ON PAGE 1 FOR YOUR CURRENT REINSTATMEMENT AMOUNT OR PAYOFF AMOUNT. IF YOU ARE REPRESENTED BY AN ATTORNEY, PROVIDE A COPY OF THIS STATEMENT TO YOUR ATTORNEY.

00000407 1

26501464 DTF 00000407

<u>։ Որենդերի արկանութի իրդի արելի հար</u> WILLIAM R SCHULTE MELANI SCHULTE

9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117



Mortgage Account Information



ACCOUNT NUMBER: -7

Transaction Activity Since Last Statement (05/18/17 to 06/19/17)

| Date | Description | Charges/Adjustments | Payments |
|----------|---------------------|---------------------|----------|
| 06/07/17 | Service Expense Fee | \$200.00 | |
| 06/07/17 | Service Expense Fee | \$25.00 | |
| 06/09/17 | Title Cost Fee | \$655.00 | |

Important Messages

Delinquency expenses are third-party expenses such as property inspection fees, property preservation costs, appraisal costs, and attorney fees incurred by CMI as a result of default.



Delinquency Notice



As of 04/01/10, you are late on your mortgage payments. Your loan is in foreclosure, and fees and costs will continue to accrue unless the loan is fully reinstated or paid in full. You must contact the CitiMortgage foreclosure attorney identified on page 1 for your current reinstatement amount or payoff amount.

Recent Account History

- Payment due 01/01/17: Unpaid Regular Monthly Payment amount of \$94,792.07.
- Payment due 02/01/17: Unpaid Regular Monthly Payment amount of \$95,858.56.
- Payment due 03/01/17: Unpaid Regular Monthly Payment amount of \$96,925.05.
- Payment due 04/01/17: Unpaid amount of \$150,973.18.
- Payment due 05/01/17: Unpaid amount of \$151,621.53.
- Payment due 06/01/17: Unpaid amount of \$152,231.13.
- Your loan has been accelerated. The amount now due is: \$155,106.47.
 This accelerated amount due is for informational purposes only and does not reflect fees and costs not billed or posted to your account as of the statement date. Your loan has been accelerated under state law and the accelerated amount is now due. CitiMortgage, however, allows reinstatements of loans accelerated prior to foreclosure sale. You must contact the CitiMortgage attorney identified on page 1 for your current reinstatement amount or payoff amount. If you are represented by an attorney, provide a copy of this statement to your attorney.†

Please note that a first notice or filing required by applicable law for judicial or non-judicial foreclosure has been made.

If You Are Experiencing Financial Difficulty: HUD-approved housing counseling agencies are available to provide you with information about mortgage and foreclosure counseling and assistance. Call 1-800-569-4287 to speak with an expert about your individual situation or visit HUD at www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm



Mortgage Account Information

Account Number: Payment Date:

51-7 08/01/17

Payment Amount:

\$1,066.49

Statement Date: 07/18/17

How to reach us

www.citimortgage.com

Bankruptcy Service Center: 1-866-613-5636*

Please reference your account number 51 when calling, *Calls are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

Principal \$573.46 Interest \$307.95 Escrow \$185.08

Total Payment Amount

\$1,066.49

JUL 2 4 7017

Account Information

WILLIAM R SCHULTE

MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR

LAS VEGAS, NV 89134

Type of Mortgage

Outstanding Principal Balance Interest Rate

Escrow Balance

CitiMortgage Taxes Paid Year to Date

FIXED RATE LOAN

\$87,997.47 7.50000%

-S13.960.69

\$440.72

Transaction Activity Since Last Statement (06/20/17 to 07/18/17)

Date

Description

06/20/17

Escrow Disbursement - Hazard Insurance

Charges/Adjustments

Payments

\$474.00

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

Important messages continued on the next page

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243

Sloux Falls, SD 57117-6243

Mortgage Statement Enclosed

Account Number:

Total Amount by 08/01/17:

\$1,066.49

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional funds cannot be returned.

Do not include cash or account inquiries with your payment.

Please see reverse side for mailing address and phone number changes.

Additional Principal:

Additional

Escrow. Additional Late

\$ Charges: Additional Monthly \$

Payment Total Amount Enclosed

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WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117

Include account number on check. Make payable to CitiMortgage, In

CITIMORTGAGE, INC. PO BOX 78015 PHOENIX AZ 85062-8015 իրելիի իրերերի անակարկերի հերերի իրելի հեր

Mortgage Account Information

Account Number: 51-7 Payment Date: 09/01/17 Payment Amount: \$1,066.49 Statement Date: 08/01/17 How to reach us

www.citimortgage.com

Bankruptcy Service Center: 1-866-613-5636*

851 when calling. Please reference your account number *Calls are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

Principal \$577.05 Interest \$304.36 Escrow \$185.08 Total Payment Amount \$1,066,49

Account Information

WILLIAM R SCHULTE MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR LAS VEGAS, NV 89134

CitiMortgage Taxes Paid Year to Date

FIXED RATE LOAN Type of Mortgage **Outstanding Principal Balance** \$87,997.47 Interest Rate 7.50000% Escrow Balance -\$13,960.69

\$440.72

J0501907 DTF 00003227

իկերկիր ինկարի իրկ ներկան ներագությունը

9811 W CHARLESTON BLVD STE 2-351

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES. CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

Important messages continued on the next page

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243

Sloux Falls, SD 57117-6243

Mortgage Statement Enclosed

00003227 1

WILLIAM R SCHULTE

LAS VEGAS NV 89117

MELANI SCHULTE

Account Number:

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional funds cannot be returned.

Do not include cash or account inquiries with

Please see reverse side for mailing address and phone number changes.

Total Amount by 09/01/17:

\$1,066,49

Additional Principal: Additional Escrow.

S \$

Additional Late Charges; Additional Monthly &

Payment: Total Amount Enclosed

Include account number on check. Make payable to CitiMortgage, In

CITIMORTGAGE, INC. PO BOX 78015 PHOENIX AZ 85062-8015

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Account Number: 51-7 09/01/17 Payment Date: Payment Amount: \$1,066.49 Statement Date: 08/17/17 How to reach us www.cltlmortgage.com

Bankruptcy Service Center: 1-866-613-5636*

Please reference your account number 51 when calling. *Calls are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

Principal \$577.05 Interest \$304.36 Escrow \$185.08 Total Payment Amount \$1,066.49 Account Information WILLIAM R SCHULTE

MELANI SCHULTE Property Address: 9500 ASPEN GLOW DR LAS VEGAS, NV 89134

Type of Mortgage **FIXED RATE LOAN Outstanding Principal Balance** \$87,997.47 Interest Rate 7.50000% Escrow Balance -\$14,414.65 CitiMortgage Taxes Paid Year to Date \$894.68

Transaction Activity Since Last Statement (08/02/17 to 08/17/17)

Date Description Charges/Adjustments **Payments** 08/07/17 Escrow Disbursement - County Tax -\$453.96

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

Important messages continued on the next page

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243 Sloux Falls, SD 57117-6243

Mortgage Statement Enclosed

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional funds cannot be returned.

Account Number:

Do not include cash or account inquiries with your payment.

Please see reverse side for mailing address and phone number changes.

Additional \$ Principal: Additional \$ Escrow. Additional Late \$ Charges: Additional Monthly \$ Payment:

\$1,066.49

Include account number on check. Make payable to CitiMortgage, I

CITIMORTGAGE, INC. PO BOX 78015 PHOENIX AZ 85062-8015 վովիկիայցիկինարգութիլուցիինախնդրիթիիկ

Total Amount by 09/01/17:

Total Amount Enclosed

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հի^{լլ}իիիլյովիվակիլիվենակիներներներնականգներինիիլ WILLIAM R SCHULTE

MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117



CHARLESTON BLVD STE 2-351

Mortgage Account Number: Date September 19, 2017 Customer Service: 1-866-613-5636* www.citimortgage.com

Please note: As a result of your bankruptcy case, this letter is not an attempt to collect debt from you or in any way violate any provision of the United States Bankruptcy Code. This letter has been sent to you for informational purposes only. This is not a bill or a request for payment, or a statement that you are personally obligated in any way to make

Enclosed is your Escrow Analysis Statement, which has detailed information regarding your escrow account, in an effort to provide you with a simple overview of the enclosed statement, below is a summary of the key information. Your new voluntary monthly mortgage payment is \$1,089.88, and will be effective with your November 51, 2017 payment.

| Monthly Payment Breakdown | Current Monthly Payment | New Monthly Payment |
|--|--------------------------------|---------------------|
| Principal & Interest Escrow Payment | 881.41 277.99 | 881.41 188.47 |
| Total Monthly Payment | 1,159.40 | 1,069.88 |

If your new voluntary monthly payment includes a shortage spread amount, you may pay the shortage in full which will lower your payment; however, your payment may not return to the previous amount. If your tax and/or insurance bill amounts have changed, your voluntary monthly payment amount might change, and this amount may be higher. If you have questions about increased bills, contact your insurance agent or tax authority directly.

The voluntary monthly mortgage payment can change based on increases or decreases in property taxes and/or insurance premiums. These changes may result in an escrow shortage or surplus.

> Projected Annual Escrow Disbursements Amounts

1,787.58 474.00 COUNTY TAX HAZARO INSURANCE 2,251.58 Total Annual Disbursement Amount

Please refer to the enclosed statement for detailed information about your excrow analysis including any shortage or overage you may have.

To the extent your obligation has been discharged or is subject to an automatic stay of a Bankruptcy order under Title 11 of the United States code, this notice is for compliance and informational purposes only and does not constitute a demand for payment or an attempt to collect any such obligation.

*Cells are randomly numbered and recorded for quality asserance.

INTERNET REPRINT

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CitiMortgage Page 5 6471-84565-0000259-001-3-000-000-000-000 WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117

P.O. Sea CS42 Bleaz Patts, 6D 67117-6243 Custimar Services - 400-523-7916* TTV Services available: Dai 711 from the United States; Dail 1-866-280-5260 from Puerba Risco Escrow Account Disclosure Statement

REPRESENTATION OF PRINTED DOCUMENT

Annual Escrow Analysis

Appoint Number Analysis Date

11.7 nber 19, 2017

TO THE EXTENT YOUR CRUISATION HAS BEEN DISCHARGED OR 8 SUBJECT TO AN AUTOMATIC STAY OF A SAMBURFOY CROSE HORSE TITLE II OF THE UNKTED STATES COOL THIS NOTICE IS FOR COMPLIANCE AND SPORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PRIMERY OR AN ATTEMPT TO COLLECT MY SIXCH CRUISATION.

Mertgage Payment

Here Hostitly Payment Amount:

\$1,069,68

New Payment Effective

November 01, 2017

| | CURRENT PAYMENT | NEW PAYMENT | |
|---|------------------|------------------|--|
| PRINCIPALINTEREST MONTHLY ESCROW PAYREST | 881,41 277.98 | 世界1.41 1世界.47 | |
| TOTAL PAYMENT | 1,189,40 | 1,089,88 | |

- Your new munitify encrow payment represents 1/12th of your projected annual encrow disbursaments. If your payment is leaved by a flood party, or if you make your payments inrough a bill pay service, please take
- the appropriate action to ensure that the new amount is updated with the service provider

| | ning Year |
|--|-----------|
| | |
| | |

| нактн | PAYMENTS TO ESCROW ACCT | PAYMENTS FRO ESCROW ACCT | s keep this statement for reference ne N DESCRIPTION | PROJECTED BALANCE | REQUIRED BALANCE |
|---|---|-----------------------------|---|--|--|
| Stanting B OCT 17 MOV 17 DEC 17 JAN 18 FEB 18 MAR 18 ARR 1 | allance: (Activity 277, 99 168, 47 168, 47 | Assumed through | COUNTY TAX COUNTY TAX HAZARD INSURANCE COUNTY TAX COUNTY TAX | \$10, 152, 27 10, 450, 26 10, 618, 73 10, 386; 48 10, 354, 98 10, 302, 70 10, 491, 17 10, 579, 64 10, 868; 11 11, 055, 58 18, 717, 05 10, 505, 55 10, 241, 85 10, 430, 32 | \$89,59- 135,41 376,88 174,53 313,10 60,85 249,32 427,79 828,26 614,72 529,20 263,71 .00 (b) |
| TOTALS: | \$2,261,64 | \$2,261.50 | | | |

. Mortgage Insurance, if any, is not included in the required low point calculation.

Determining Your Eserow Shortage/Surplus

PROJECTED LOW-POINT: 10,241.85 (a)

REQUIRED LOW-POINT (Cushion): .00 (b)

Under Federal Law your surplus may be returned to you vie a check. Since not all pays I your Projected Low-Point (e) is

Less than your Required Low-Point (b) you have a shortage

Greater than your Required Low-Point (b), you have a shortage

Greater than your Required Low-Point (b), you have a shortage

Greater than your Required Low-Point (b), you have a surplus

Equel to your Required Low-Point (b), the above does not apply

TOTAL ESCROW SURPLUS 10,241.85

ERCROW SHORTAGE / ADVANCE COUPON FLAME STACK AND RETURN THE PORTON STATE YOUR PARTIEST FLAME ALLESS TO SE SEED FOR THE SELECTION.

WILLIAM IT SCHULTE

Attence Atte

921-2280-011-01

Shartage Amount: \$ 00

CliMortgage, Inc. PO Box 75016 Phoenix AZ 85062-8016 AMOUNT ENGLOSED 8

If you prafer to pay all or past of the Shortage Amount, simply detects this coup If you praise to pay all or past of the Shintage Armount, simply detach this compon and mail it along with your payment for the Shintage Armount in the enclosed envelope. To avoid blareat charges, you can use this shintage coupon to spay your Advance Armount (funds provided by CMI to pay your list and featurenes talls). Effective November 18, 2017, the enset will be charged at your helds rate on an envy stopped portion of the Essential Advance and State customating at that time. You will see the interest included in the Sential place according to a your factory Advance. Interest will accross funds deposited will first be applied to reduce your Sacrior Advance. Interest will accross until the advance on paid in fulf. See your Account History on the back of this statement for details on your advance bean

Paying the shortage it advance in full will lower your payment however, your payment may not return to the previous amount.

Presentation 7 days from our receipt of the architege I advance payment to explicit your receipt payment.

INTERNET REPRINT

Page 2

Account Number
Analysis Date
Annual Excrow Analysis

Escrow Account Disclosure Statement

REPRESENTATION OF PRINTED DOCUMENT

Places note the increases ited may have
Committee that may have
Committee that

This is a statement of actual activity in your escrew account from September 1, 2016 through September 19, 2017. This section provides last year's projections and compares it with actual activity.

Your most recent monthly montgage payment during the past year was \$1,159.40 of which \$851.41 was for principal and interest and \$277.99 was credited to your except account.

| MONTH | ACTUAL PAYMENTS TO ESCROW ACCOUNT | PROJECTED PAYMENTS TO ESCHOW ACCOUNT | ACTUAL PAYMENTS FROM ESCROW ACCOUNT | PROJECTED PAYMENTS FROM ESCROW ACCOUNT | DESCRIPTION | ACTUAL ESCROW RUNGENG BALANCE | PROJECTED ESCROW REPORTING BALANCE |
|-------------|--|---|---|--|------------------|--|---|
| Starting Ba | 1ance: | diam'r. | - | | | 612,164,53 | \$9,372.40 |
| SEP 16 | .00 | 163.78 * | 440.72 | 439.64 | COLNTY TAX | 12,605.25 | 9,116.34 |
| OCT 16 | .00 | 183.78 * | .00 | .00 | | 12,605.25- | 9,300,12 |
| NOV 15 | .00 | 165,06 * | ,00 | .00 | | 17,605.25 | |
| DEC 16 | .00 | 165,06 * | 440.72 | 439.84 | COUNTY TAX | 13.045.97- | 9,286,28 |
| JMV 17 | .00 | 185.08 * | .00 | .00 | | 13,045.97- | 9,471,36 |
| FEB 17 | .00 | 185,08 * | 440.72 | 439.84 | COUNTY TAX | 13,486.89- | 9,216.60 |
| MR 17 | .00 | 185.08 * | ,00 | .00 | | 13,486.89* | 9,401.53 |
| APR 17 | .00 | 185.08 * | 00 | | | 13,488.69 | 9,566.70 |
| MAY 17 | .00 .00 .00 | 185.08 * | .00 | .00 | | 13,486.69- | 9,771.84 |
| JUN:17 | .00 | 185.08 * | 474,00 | .00 * | HAZARD INSURANCE | 13.960.09- | 9,956.92 |
| JUL 17 | .00 | 165.08 * | .00 | 458.00 * | HAZARD INSURANCE | 13,960.69- | 9,684.00 |
| AUG 17 | .00 | 185,08 * | 453.96 | 442.52 * | COUNTY TAX | 14,414,65* | 9,426.55 |
| SEP 17 | .00 | 185.08 * | 452.18 | 440.72 * | COUNTY TAX | 14,866.82* | 9,170.92 |
| Totals: | \$.00 | \$2,403.44 | \$2,702.30 | \$2,550.76 | | | |

An asterisk (*) indicates a difference from a previous estimate either in the date or amount. Payment differences of \$2.00 or less will not be marked with an esterisk.

Under Federal Law, your lowest monthly balance should not have exceeded \$370.14 which is 1/6 of anticipated payments unless your mortgage contract or state law specifies a lower amount. Under your mortgage contract or state law, your lowest mortinly balance should not have exceeded \$.00

Please note: As a result of your bankruptcy case, this letter is not an attempt to collect debt from you or in any way violate any provision of the United States Bankruptcy Code. This letter has been sent to you for informational purposes only. This is not a bill or a request for payment, or a statement that you are personally obligated in any way to make a payment.

Collingage may charge interest on funds adverced to pay your excrew items: If you do not repay the excrew advance witten 60 days (at the Economic Analysis Statement date above) interest will be charged on the outstanding advance amount. The rate of interest on the advance will be the Note into applicable to your first mortgage loan. The mortisty interest accreatives appear on your monthly Moragage Statement.

62014 CRIMortgage, Inc. CRIMortgage, Inc. is an equal housing larger CRI Art Dames and CRI and Art Design are registered service ments of Citigrous Inc.

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Mortgage Account Information

Account Number: Payment Date: Payment Amount:

51-7 10/01/17

\$1,159,40

Statement Date: 09/19/17

How to reach us

ASPEG

www.citimortgage.com

Bankruptcy Service Center: 1-866-613-5636*

Please reference your account number *Calls are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

Principal Principal \$580.65 Interest \$300.76 Escrow \$277.99 Total Payment Amount \$1,159.40 Account Information WILLIAM R SCHULTE MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR

LAS VEGAS, NV 89134

FIXED RATE LOAN Type of Mortgage **Outstanding Principal Balance** \$87,997.47 Interest Rate 7.50000% Escrow Balance -\$14.866.83 CitiMortgage Taxes Paid Year to Date \$1,346.86

Transaction Activity Since Last Statement (08/18/17 to 09/19/17)

Description Charges/Adjustments Payments 09/19/17 Escrow Disbursement - County Tax -\$452.18

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES. CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

Important messages continued on the next page

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243 Sioux Falls, SD 57117-6243

Mortgage Statement Enclosed

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional funds cannot be returned.

Do not include cash or account inquiries with your payment.

Account Number:

Please see reverse side for mailing address and phone number changes.

Additional S Principal: Additional \$ Escrow: Additional Late \$ Charges: Additional Monthly Payment: Total Amount Enclosed

\$1,159.40

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Include account number on check. Make payable to CitiMortgage, Inc.

CITIMORTGAGE, INC. PO BOX 78015 PHOENIX AZ 85062-8015 լիիլելՈհոնկերմերհեկլիրլիներելիկիրգիկվիկիր

Total Amount by 10/01/17:

\$1,346.86

| Account Number: | 51-7 |
|-----------------|------------|
| Payment Date: | 11/01/17 |
| Payment Amount: | \$1,069,88 |

Statement Date: 10/17/17 How to reach us www.citimortgage.com

Bankruptcy Service Center: 1-866-613-5636* 51 when calling. Please reference your account number *Calls are randomly monitored and recorded to ensure quality service.

| Total Payment Amount | \$1,069.88 |
|--|------------|
| Escrow | \$188.47 |
| Interest | \$297.13 |
| Principal | \$584.28 |
| Carried and secretarian and a second second account as | 127 |

Account Information WILLIAM R SCHULTE

MELANI SCHULTE Property Address: 9500 ASPEN GLOW DR

LAS VEGAS, NV 89134 Type of Mortgage FIXED RATE LOAN Outstanding Principal Balance \$87,997.47 Interest Rate 7.50000% -\$14,866,83

Escrow Balance CitiMortgage Taxes Paid Year to Date

> RECEIVED OCT 2 3 2017 BY:

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

Important messages continued on the next page

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243

Sioux Falls, SD 57117-6243

Mortgage Statement Enclosed

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional

Account Number:

funds cannot be returned. Do not include cash or account inquiries with your payment.

Please see reverse side for mailing address and phone number changes.

Total Amount by 11/01/17:

Total Amount Enclosed

\$1,069.88

Additional Principal: Additional \$ ESCTOW. Additional Late Charges: Additional Monthly Payment:

00002024 1 J0501833 DTF 00002024

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Include account number on check. Make payable to CitiMortgage, Ir

CITIMORTGAGE, INC. PO BOX 78015 PHOENIX AZ 85062-8015 լհոլհելերժունելիլելվորելէիուՍՍիլՍԱիվեՈհեռեիլԱե



CitiMortgage, Inc. PO Box 790005 St. Louis MO 63179-0005



10/26/17

00000037 BB 1GZ 300 DFL0145D NBC 528 թ**իլելիկովիկանիլՈւլեւլով**երիկույիուկուրդնիլի Amberlea Davis

415 S. 6th Street, Ste 300 Brunswick Ga 31520

RE: Property Address:

9500 Aspen Glow Dr Las Vegas, NV 89134 51

CitiMortgage Loan#:

Dear CitiMortgage Client(s):

Please note: As a result of your bankruptcy case, this letter is not an attempt to collect a debt from you or in any way violate any provision of the United States Bankruptcy Code. This letter has been sent to you for informational purposes only. This is not a bill or a request for payment, or a statement that you are personally obligated in any way to make a payment.

Your decision to discuss workout options with CitiMortgage, Inc. is strictly voluntary. You are not obligated to pursue any workout options discussed with us. At your request, we immediately terminate any such discussions should you no longer wish to pursue these options.

Your account has been assigned to the Homeowner Support Team. This team of dedicated Homeowner Support Specialists will assist you by exploring various financial hardship solutions, whether your goal is to remain in your home, self your property, or return ownership to Citi.

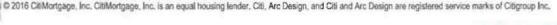
It is very important that you call now if you are experiencing any financial hardship. You may be eligible for one of the hardship assistance programs below. You will be asked questions to see if you are pre-eligible for any of the following loss mitigation assistance options:

- Refinance your loan with us or another lender.
- Modification: Modify your loan terms with us; if you want to remain in your home, we may be able to come to an affordable solution so you may retain ownership of your home.
- Short Sale or Deed in Lieu: If you do not wish to retain home ownership, even if your property is worth less than you owe, these options may allow you to move without paying any cash. If you are not able to continue paying your mortgage, your best option may be to find more affordable housing.

We look forward to working with you! Call us today to learn more about your hardship assistance options and for instructions on how to apply.

As a valued customer, we encourage you to take advantage of FREE credit counseling services







that can provide a plan for a debt-free future. Call a credit counseling service in your area or 1-866-889-9347 today! CitiMortgage, Inc. does not endorse any specific credit counseling agency and is providing this number as a courtesy to our customers. Consumer Credit Counseling Services is not affiliated with CitiMortgage, Inc.

For help understanding this notice and exploring your options at no charge, the Federal government provides contact information for HUD-approved housing counselors, which you can access by contacting the Consumer Financial Protection Bureau at http://www.consumerfinance.gov/mortgagehelp/, the Department of Housing and Urban Development at http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm or by calling the Homeowners HOPE™ Hotline Number 1-888-995-HOPE(4673).

Important: Because of your bankruptcy case, you must obtain court approval of this settlement before CitiMortgage, Inc. considers this option for your loan. Please contact your attorney with any questions or concerns.

If you have questions regarding this letter or if you are concerned with how we have handled your account, please call us at 1-855-843-2549 Monday - Thursday 7:00 a.m. - 8:00 p.m. CT, Friday 7:00 a.m. - 5:00 p.m. CT, and Saturday 7:00 a.m. - 4:00 p.m. CT. You may also contact us via e-mail at: eru_support@citi.com or mail at: CitiMortgage, Inc., Homeowner Support Team, 1000 Technology Drive, MS 420, O'Fallon, MO 63368.

Note: You may also find out more about ways we can assist you at a special CitiMortgage website: www.homeownersupport.com.

In accordance with federal law, CitiMortgage, Inc. has designated the following address where you must send a written request for information, a written notice of error, or a qualified written request:

CitiMortgage, Inc. PO Box 6728 Sioux Falls, SD 57117-6728

Sincerely,

CitiMortgage, Inc.

NOTICES

TTY Services available: Dial 711 from the United States; Dial 1-866-280-2050 from Puerto Rico.

CALLS ARE RANDOMLY MONITORED AND RECORDED TO ENSURE QUALITY SERVICE.

Hours of operation provided reflect general hours of the Homeowner Support Team.

If responding through e-mail, please do not include confidential information. E-Mail communication is randomly monitored to ensure quality service.

TO THE EXTENT YOUR OBLIGATION HAS BEEN DISCHARGED OR IS SUBJECT TO AN AUTOMATIC STAY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS NOTICE IS

FOR COMPLIANCE AND INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PAYMENT OR AN ATTEMPT TO COLLECT ANY SUCH OBLIGATION.

LM1123.53562



MSMelani Schulte

ASPEG

*2ND REQUEST FOR INFORMATION. Please reply as 1st Request was mailed 3/22/17. Copy of 1st RFI enclosed.

Date: November 6, 2017

In Re: 9500 ASPEN GLOW DR, LAS VEGAS, NV 89134-0134

APN: 138-19-515-038

Associated Acct Numbers: LOAN # 51-7

Associated Borrowers: William R. Schulte and

Melani Schulte

Request for Information Pursuant to 12 CFR § 1024.36

On the request for information dated March 21, 2017 I requested the following information:

- 1. Itemized Reinstatement Statement
- 2. Complete contractual "life of loan history"
- 3. Current and most recent property valuation based on your system of record
- 4. Most recent escrow analysis
- 5. Most recent Periodic Billing Statement
- 6. Loss mitigation package
- 7. List of home retention programs that are available per the investor of this Mortgage Loan
- 8. Copy of note, mortgage and any allonge(s) if applicable.

You received the first request on March 22, 2017 and have failed to provide the requested information within the initial 30 days. I again request the above information. Additionally, please provide the name of the investor. Please note my address is 9811 W. Charleston Blvd, Suite 2-351, Las Vegas, NV 89117. Thank you for your attention to this matter.

Sincerely,

Melani Schulte

CitiMortgage, Inc. PO Box 6243 Sioux Falls, SD 57117-6243

Important Loan Information

Mortgage Account Number

Page 1 of 1

11/28/2017

00000002 BB 10Z 333 LTR0102D NBC 352

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00000535 WILLIAM R SCHULTE UPGR MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS, NV 89117



Dear CitiMortgage Cilent(s):

Please note: As a result of your bankruptcy case, this letter is not an attempt to collect a debt from you or in any way violate any provision of the United States Bankruptcy Code. This letter has been sent to you for informational purposes only. This is not a bill or a request for payment, or a statement that you are personally obligated in any way to make a payment.

We are writing to inform you we have received your recent correspondence. We appreciate your taking the time to write us, and the opportunity to service your mortgage needs. Your letter will be reviewed and processed timely.

To contact us visit our website at www.citimortgage.com or access our Automated Account Information Line, which is available 24 hours a day at 1-800-283-7918*. Representatives are available Monday through Friday from 8:00 a.m. to 10:00 p.m., ET, and Saturday from 8:00 a.m. to 6:00 p.m., ET. To access TTY services, dial 711 from the United States or dial 1-866-280-2050 from Puerto Rico. When you contact us, refer to your mortgage account number, 0577014851.

We appreciate your business and look forward to continuing to serve you in the future.

Sincerely.

Customer Service Department

TO THE EXTENT YOUR OBLIGATION HAS BEEN DISCHARGED OR IS SUBJECT TO AN AUTOMATIC STAY OF A BANKRUPTCY ORDER UNDER TITLE 11 OF THE UNITED STATES CODE, THIS NOTICE IS FOR COMPLIANCE AND INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PAYMENT OR AN ATTEMPT TO COLLECT ANY SUCH OBLIGATION.

CST0319.42447







December 5, 2017

WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS, NV 89117

Re:

Property Address:

9500 ASPEN GLOW DR LAS VEGAS, NV 89134

CitiMortgage Loan Number:

Case Number:

51 17-12883

Dear WILLIAM R SCHULTE

:

Please note: As a result of your bankruptcy case, this letter is not an attempt to collect a debt from you or in any way violate any provision of the United States Bankruptcy Code. This letter has been sent to you for informational purposes only. This is not a bill or a request for payment, or a statement that you are personally obligated in any way to make a payment.

Your decision to discuss workout options with CltlMortgage, Inc is strictly voluntary. You are not obligated to pursue any workout options discussed with us. At your request, we will immediately terminate any such discussions should you no longer wish to pursue these options.

Per your request, please find enclosed the detail of the reinstatement amount for the above referenced account.

PRE-PETITION ARREARS

86 PMTS © \$1,045.22 \$89,888.92
Unapplied fund \$-254.00
Servicing Fees \$383.68
FC Atty Fees and Costs \$3,936.85
BPO/ Appraisal \$84.00
Inspection \$81.00
Total Pre-Petition \$94,120.45

POST-PETITION

8 PMTS @ \$1,045.22 \$8,361.76

TOTAL REINSTATEMENT \$102,482.21

These figures are good through 1/4/2018.

Important: Because of your bankruptcy case, you must obtain court approval of this settlement before CitiMortgage, Inc considers this option for your loan. Please contact your attorney with any questions or concerns.

To contact us you may call our Bankruptcy Servicing Center at 1-866-613-5636, Monday - Friday 7:30 a.m. to 5:00 p.m. CT. You may also contact us via mail at: CltiMortgage, Inc. , Bankruptcy Servicing Center, P.O. Box 6030, Sioux Falls, SD 57117-6030.

In accordance with federal law, CitiMortgage, Inc has designated the following address where you must send a written request for information, a written notice of error, or a qualified written request:

CitiMortgage, Inc. PO Box 6728 Sioux Falls, SD 57117-6728

Sincerely,

CitiMortgage, Inc Bankruptcy Servicing Center

NOTICES

TTY Services available: Dial 711 from the United States; Dial 866-280-2050 from Puerto Rico.

CALLS ARE RANDOMLY MONITORED AND RECORDED TO ENSURE QUALITY SERVICE.

Hours of operation provided reflect general hours for the Bankruptcy Servicing Center.

If an attorney represents you, please refer this letter to your attorney and provide us with the attorney's name, address and telephone number.

TO THE EXTENT YOUR OBLIGATION HAS BEEN DISCHARGED OR IS SUBJECT TO AN AUTOMATIC STAY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS NOTICE IS FOR COMPLIANCE AND INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PAYMENT OR AN ATTEMPT TO COLLECT ANY SUCH OBLIGATION.



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BNK1008330.55852



1000 Technology Drive, Mail Station 420 O'Fallon, MO 63368

December 11, 2017

VIA Regular Mail

WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS, NV 89117

RE:

Mortgagor Name(s):

WILLIAM R SCHULTE AND MELANI SCHULTE

Property Address:

9500 ASPEN GLOW DR LAS VEGAS, NV 89134

CitiMortgage Loan number:

51

Dear CitiMortgage Customer(s):

Please note: As a result of your bankruptcy case, this letter is not an attempt to collect debt from you or in any way violate any provision of the United States Bankruptcy Code. This letter has been sent to you for informational purposes only. This is not a bill or a request for payment, or a statement that you are personally obligated in any way to make a payment.

This letter is in response to your inquiry dated November 6, 2017 and received in the Default Mortgage Account Research Services of CitiMortgage on November 27, 2017.

Thank you for contacting CitiMortgage. We received your 2nd Request for Information related to the above captioned mortgage loan.

After thorough review, CitiMortgage has made no error as a previous response was mailed. With respect to your November 6, 2017 correspondence, we stand by our prior response. A copy of our prior response dated April 3, 2017 is enclosed.

We have enclosed an updated Payment History, Reinstatement Quote good through January 4, 2018 and Escrow Disclosure Statement.

The name of the investor is:

CITIBANK, N.A. 1000 TECHNOLOGY DR. O'FALLON, MO 63368 (800)283-7918

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Should you have any further inquiries or require additional assistance, please contact our Bankruptcy Servicing Center at 1-866-613-5636, Monday through Friday 7:30 a.m. to 5:00 p.m. CT. You may also contact us via mail at: CitiMortgage, Inc., Bankruptcy Servicing Center, P.O. Box 6030, Sioux Falls, SD 57117-6030

Based on the completed research, CitiMortgage trusts this letter has addressed your concerns on the above loan. Should you have any further questions please feel free to call us at 877-882-5015, Monday - Friday 9:00 a.m. – 7:00 p.m. CT or by fax at 866-675-5772. You may also contact us via mail at CitiMortgage Inc., Attn: DMARS, 9060 S Rita Rd, Tucson, AZ 85747

When you call or write, please refer to loan number 0577014851.

Sincerely,

CitiMortgage, Inc.

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NOTICES

TTY Services available: Dial 711 from the United States or Dial 1-866-280-2050 from Puerto Rico.

CALLS ARE RANDOMLY MONITORED AND RECORDED TO ENSURE QUALITY SERVICE.

Hours of operation provided reflect general hours for the department.

If an attorney represents you, please refer this letter to your attorney and provide us with the attorney's name, address and telephone number.

The purpose of this communication is an attempt to collect a debt and any information obtained will be used for that purpose.

TO THE EXTENT YOUR OBLIGATION HAS BEEN DISCHARGED OR IS SUBJECT TO AN AUTOMATIC STAY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS NOTICE IS FOR COMPLIANCE AND INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PAYMENT OR AN ATTEMPT TO COLLECT ANY SUCH OBLIGATION.

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1000 Technology Drive Mail Station 420 O'Fallon, MO 63368

April 3, 2017

WILLIAM R SCHULTE **MELANI SCHULTE** 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS, NV 89117

RE:

Mortgagor Name(s):

Property Address:

WILLIAM R SCHULTE AND MELANI SCHULTE

9500 ASPEN GLOW DR LAS VEGAS, NV 89134

CitiMortgage Loan number:



Dear CitiMortgage Customer(s):

This letter is in response to your inquiry dated March 21, 2017 and received in the Default Mortgage Account Research Services of CitiMortgage Inc. (CMI) on March 30, 2017.

Thank you for contacting CitiMortgage. We received your correspondence which included a Request for Information. Additionally, you are requesting a Payoff, Reinstatement and Payment History. You have also included a Release of Information signed by William R. Schutte. Our response is as follows:

- 1. Enclosed please find a Payoff and Reinstatement quote good through April 30, 2017.
- 2. Enclosed please find a Payment History from July 23, 2009 through March 9, 2017.
- 3. We have enclosed the most recent Brokers Price Opinion, dated September 21, 2015.
- 4. Enclosed please find the most recent Escrow Analysis Statement, dated September 30, 2016.
- 5. Enclosed please find the most recent Billing Statement.
- 6. We have enclosed a Loss Mitigation packet per your request which includes a Hardship Affidavit, 4506-T Form and Uniform Borrower Assistance Form.
- 7. The retention program available to this Mortgage loan is as follows:
 - a. 1st & 2nd Lien Supplemental Modification Program
- 8. Enclosed please find the Note and Mortgage for the above captioned Mortgage loan.

In regard to the Release of information, if you will be applying for Hardship Assistance, please be advised that the borrower's signature may be required on any applications if we do not have a Divorce Decree or Quit Claim Deed on file.

Should you have any inquiries or require additional information, please contact our Homeowner Assistance Team at 1-866-272-4749, Monday – Thursday from 7:00 a.m. to 8:00 p.m., CT., Friday from 7:00 a.m. to 6:00 p.m., CT., and Saturday from 7:00 a.m. to 11:00 a.m., CT.

Based on the completed research, CitiMortgage trusts this letter has addressed your concerns on the above loan. Should you have any further questions please feel free to call us at 1-877-882-5015, Monday - Friday 9:00 a.m. — 7:00 p.m. CT or by fax at 1-868-675-5772. You may also contact us via mail at: CitiMortgage Inc., Attn: DMARS, 9060 S Rita Rd, Tucson, AZ 85747

When you call or write, please refer to loan number 0577014851.

Sincerely,

CitiMortgage, Inc.

Enclosure(s)

NOTICES

TTY Services are also available. To access: Dial 711 from the United States or Dial 1-866-280-2050 from Puerto Rico.

CALLS ARE RANDOMLY MONITORED AND RECORDED TO ENSURE QUALITY SERVICE.

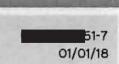
Hours of operation provided reflect general hours for the department.

If an attorney represents you, please refer this letter to your attorney and provide us with the attorney's name, address and telephone number.

The purpose of this communication is an attempt to collect a debt and any information obtained will be used for that purpose.

TO THE EXTENT YOUR OBLIGATION HAS BEEN DISCHARGED OR IS SUBJECT TO AN AUTOMATIC STAY OF A BANKRUPTCY ORDER UNDER TITLE 11 OF THE UNITED STATES CODE, THIS NOTICE IS FOR COMPLIANCE AND INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE A DEMAND FOR PAYMENT OR AN ATTEMPT TO COLLECT ANY SUCH OBLIGATION.

Mortgage Account Information



\$1,045.22

Statement Date: 12/19/17

How to reach us www.citimortgage.com

Bankruptcy Service Center: 1-866-613-5636*

Please reference your account number *Calls are randomly monitored and recorded to ensure quality service.

Explanation of Payment Amount

Account Number:

Payment Amount:

Payment Date:

Principal \$591.61 Interest \$289.80 Escrow \$163.81 \$1,045.22 Total Payment Amount

Account Information

WILLIAM R SCHULTE MELANI SCHULTE

Property Address: 9500 ASPEN GLOW DR

LAS VEGAS, NV 89134

FIXED RATE LOAN Type of Mortgage Outstanding Principal Balance \$87,997.47 7.50000% Interest Rate Escrow Balance -\$15,319.01 \$1,799.04 CitiMortgage Taxes Paid Year to Date

Transaction Activity Since Last Statement (11/18/17 to 12/19/17)

Date Description Charges/Adjustments **Payments** 12/12/17 Escrow Disbursement - County Tax -\$452.18

TO THE EXTENT YOUR ORIGINAL OBLIGATION WAS DISCHARGED, OR IS SUBJECT TO AN AUTOMATIC STAY OF BANKRUPTCY UNDER TITLE 11 OF THE UNITED STATES CODE, THIS STATEMENT IS FOR COMPLIANCE AND/OR INFORMATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT OR TO IMPOSE PERSONAL LIABILITY FOR SUCH OBLIGATION.

Important messages continued on the next page

To ensure timely processing, please enclose your check and the coupon below in the envelope provided.

P.O. Box 6243 Sloux Falls, SD 57117-6243

Mortgage Statement Enclosed

Account Number:

Please designate how you want us to apply any additional funds. Undesignated additional funds are applied in the following order: 1) late charges and/or fees, 2) principal. Once paid, additional funds cannot be returned.

Do not include cash or account inquiries with your payment.

Please see reverse side for mailing address and phone number changes.

00001808 1 J0501471 DTF 00001808

WILLIAM R SCHULTE MELANI SCHULTE 9811 W CHARLESTON BLVD STE 2-351 LAS VEGAS NV 89117

Total Amount by 01/01/18:

\$1,045.22

Additional Principal; Additional \$ Escrow: Additional Late Charges: Additional Monthly Payment Total Amount Enclosed

Include account number on check. Make payable to CitiMortgage, Inc.

CITIMORTGAGE, INC. PO BOX 78015 PHOENIX AZ 85062-8015 իգիրինոյնկերգոմ||իլինգ||իմինկրիդիկվիկինոկն



